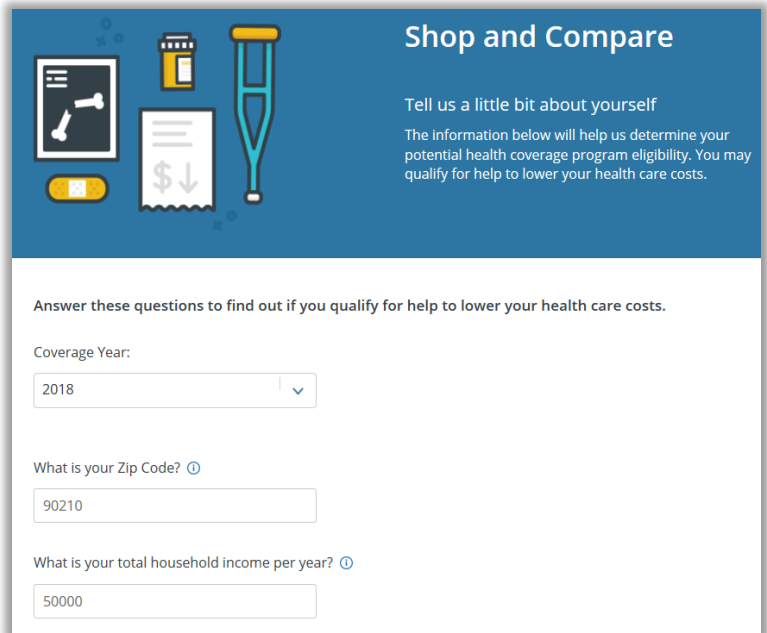


Release Date: June 4, 2018

CalHEERS will be updated to version 18.6 on Monday, June 4, 2018. These notes are intended to inform you of the important changes occurring in CalHEERS with this release.

Redesigned Shop and Compare

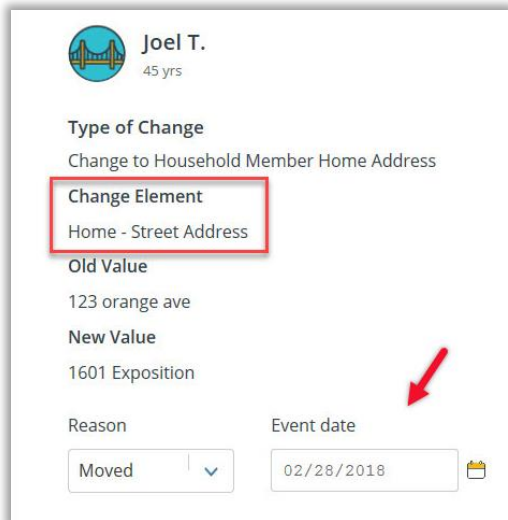
Consumers wishing to review their plan options or receive an estimate of their premium assistance will be impressed with the ease of use of the new Shop and Compare tool. The new pages streamline the process for both consumers and enrollers. This new layout offers support for an entire household, or select members, including children and those expecting children. This page now matches the “look and feel” of the rest of the application. It is easier to navigate and find basic information needed by the consumer. See the [Shop and Compare Job Aid](#) for more details on this tool.



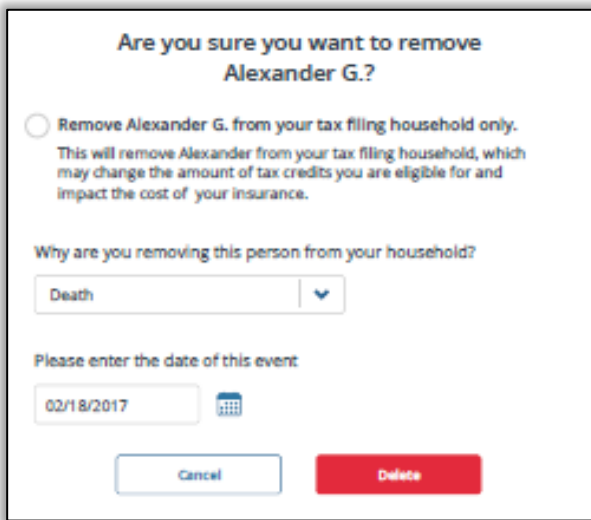
Report a Change Streamlined

The steps for reporting a change in CalHEERS have been significantly reduced. It is no longer required to provide reason and event date information multiple times when reporting a change for your consumer like address change, income updates, etc. Currently, if a household reported a change, the user was prompted to enter the reason and date multiple times, and even when not warranted. This has been updated to **only** ask reason and date if a household member is to be **removed** from the application or the plan. If the member is a primary contact or primary tax filer or primary care giver, then an option will be provided to identify a current household member in the role.

Previous Functionality



New Functionality



More Actions

[Authorized Representative](#)[Manage delegates](#)[Shop and Compare](#)[Certified Enrollment Counselor home](#)[Update Consent for Verification and Tax Filing
Attestation](#)

Authorized Representative Link is Back!

This release will restore the **Authorized Representative** link that was removed in 17.9. It will be returned to the same location under the “More Actions” menu on the consumer Home page. This is used to update or assign another person permission to make changes to the application on the consumer’s behalf.